Axklo

Online safety

The internet is great. These habits keep it that way.

Passwords and accounts

Your accounts are the keys to your stuff. Look after the keys.

1. Use a **different password for every account**. A few random words in a row is strong and easy to remember.
2. Turn on **two-step login** wherever it's offered. Do your email first.
3. **Never share a password** or a login code with anyone, for any reason. Real support teams never ask.
4. If you think an account got hacked, change the password straight away and log out of your other devices.
5. Not even your best friend gets your password. Friends fall out, passwords stay.
6. If someone talked you into handing over a login, **tell someone you trust** and change the password. It happens to lots of people.
7. Don't save your login on a shared or public computer.
8. Use a **password manager**, so you never have to remember or reuse anything.
9. Now and then, check your accounts for devices or logins you don't recognise.

Strangers and chat

Most people online are fine. These habits are for the ones who aren't.

1. Anyone online can be anyone, so **check before you trust**.
2. **Block and report** anyone who makes you uncomfortable. That's what the buttons are for.
3. Be wary of anyone who rushes to a private chat, asks for photos, or says **"keep this secret"**.
4. You can **leave any conversation**, any time. You don't owe anyone an explanation.
5. Keep your real name, address and daily hangouts to yourself. A username doesn't have to be your name.

6. If someone makes you feel scared or pressured, **tell someone you trust**. You are never in trouble for telling.
7. Want to meet an online friend in person? Tell someone first, pick a public place, and don't go alone.
8. If someone tells you something worrying that happened online, **listen first**. Stay calm, and don't blame them for telling you.
9. Know how to block and report on the apps you and the people around you use, and show others how.
10. Be as careful online as you'd be walking into a room full of strangers.

Scams and fake messages

Scammers are good at sounding urgent and friendly. You can be better at slowing down.

1. If something is **urgent, secret, or too good to be true**, slow down. Scams rush you on purpose.
2. No real company needs your password, a code texted to you, or your full card number by message.
3. Check where a link really goes, or type the address yourself.
4. If you get scammed, **say so quickly**. A fast report saves money and protects the next person.
5. Free in-game money or items from a random link is almost always a trap.
6. Pause before you pay for anything or type in card details. If it feels off, check with someone you trust first.
7. Someone offering easy money for letting them use your account or bank card? That's a scam, and it can get you into real trouble.
8. Tell your bank straight away if money or card details went somewhere they shouldn't.
9. Be careful with investment offers, romance chats that turn to money, and urgent messages that look like they're from family or your boss.
10. If a call from your "bank" feels off, hang up and call the number on your card.

Privacy and photos

What you post is easy to share and hard to take back.

1. Anything you post can be **screenshotted and live forever**. Think before you send.

2. Check your privacy settings, and don't share your live location.
3. Not every app needs your camera, contacts or location. Say no when it doesn't.
4. Don't send photos you wouldn't want everyone to see. If someone pressures you, that's not okay. Tell someone and report them.
5. Ask before you post a photo of a friend, and expect them to ask you.
6. Before you post a photo of someone else, ask if they'd be okay with it later.
7. Keep your devices updated, because updates fix security holes.
8. Think about what your posts say about your routines and where you are.

Need help right now? Call your local emergency number. Free helplines: https://axklo.com/safety/help